

Health and Wellbeing Board

11 March 2015

Mental Health Crisis Care Concordat Local Action Plan



Report of Nicola Bailey, Chief Operating Officer, North Durham and Durham Dales, Easington and Sedgefield Clinical Commissioning Group

Purpose of the Report

- 1 The purpose of this report is to:
 - Present the Mental Health Crisis Care Concordat local action plan (Appendix 2) for agreement by the Health and Wellbeing Board.
 - Note the regional North East Ambulance Service (NEAS) Mental Health Crisis Care Concordat Action Plan which will support the local action plan (Appendix 3).
 - Outline the process for agreement of the final version of the action plan prior to publication by the 31 March 2015.

Background

- 2 The national mental health crisis concordat was launched in 2014. One of the key aims of the concordat is to develop joined up service responses to people who are in mental health crisis. There has been national sign up to the concordat by a number of key agencies and there is a specific emphasis on securing delivery of improved outcomes for people in mental health crisis at a local level. This will be achieved firstly through local partners signing up to a local declaration by 31 December 2014 and secondly by those partners developing and agreeing a local action plan by 31 March 2015. The timescales are nationally mandated.
- 3 At its meeting on 5th November, the Health and Wellbeing Board received a report outlining the local County Durham and Darlington declaration, which was subsequently agreed by partners and the Health and Wellbeing Board prior to publication in November 2014.
- 4 Mental health is a key priority within the Joint Health and Wellbeing Strategy. There is a significant focus on mental health partnership work in County Durham through the development of a number of joint strategies with Darlington Borough Council through the County Durham Mental Health Partnership Board and Darlington Mental Health Partnership Network:
 - Public Mental Health Strategy.

- Mental Health Strategic Implementation Plan – addressing national policy No Health without Mental Health and Closing the Gap: priorities for essential change in mental health.
 - Child and Adolescent Mental Health Strategy.
 - Multi-Agency Strategy for Supporting People with Dual Diagnosis.
- 5 The crisis concordat guidance outlines good practice examples to support the development of local actions plans. In County Durham, it is worth noting that many of these examples are already established, in addition to crisis and response services for mental health, for example:
- Acute psychiatric liaison service.
 - Care home psychiatric liaison service.
 - Children’s crisis service (currently being piloted).
 - Recovery college (launched in September 2014).

Current Position

- 6 A multi-agency task and finish group has been established to take forward the development of the local action plan. The task and finish group is led by the Clinical Commissioning Groups (CCGs) and a Director of North Durham CCG is taking the lead on behalf of the other CCGs. Organisations represented on the task and finish group are:
- Durham County Council, Children and Adults Services, inc Public Health.
 - Durham Constabulary.
 - Darlington Borough Council.
 - North Durham CCG.
 - DDES CCG.
 - Darlington CCG.
 - Tees Esk and Wear Valleys NHS Foundation NHS Trust.
 - County Durham and Darlington NHS Foundation NHS Trust.
 - North East Ambulance NHS Foundation NHS Trust.
 - NHS England Health and Justice.
 - Northern Strategic Clinical Networks & Senate – Mental Health Lead.
- 7 The task and finish group has met monthly to develop the action plan. The approach included a review the model guidance against the current state, identification of any gaps in service or care pathways, areas of good practice and development of priority actions that will have the greatest benefit for patients. Further comments have been sought from partners and service users building on the big tent engagement event, where the local response to the crisis care concordat was launched. It is also important to note that there has been extensive service user and carer engagement undertaken across England as part of the development of the crisis care concordat guidance.

Key priorities

- 8 Key priorities included in the action plan are summarised below:
 - Continued implementation of the policy arrangements for patients detained under section 136 of the Mental Health Act – this is essentially the integrated working and processes between the police, mental health, A&E and ambulance services. This includes places of safety arrangements recently put in place in County Durham and Darlington through System Resilience Funding.
 - Developing proposals and review of protocols for people presenting with mental health problems and intoxication from alcohol or drugs. This include designation place of safety in appropriate setting. There is also an opportunity to look at models of care and support within the community and voluntary sector.
 - Review data sharing proposals between health and the police to enable effective strategic planning and operational delivery
 - Review the evidence from the national “Street Triage pilots”. Consider and review demand within County Durham in terms of police time spent in street situations and in people’s homes or public places responding and dealing with people in mental health crisis. In addition review the ongoing effectiveness of the ‘tele triage’ scheme that is in place in County Durham.
- 9 The actions detailed in the action plan, attached as Appendix 2, are grouped under the objectives of the crisis care concordat guidance. The action plan only includes areas of priority to address a gap or improvement identified by the task and finish group relevant to County Durham and Darlington. This method is intended to facilitate subsequent monitoring and reporting of progress centrally and locally.
- 10 In addition, the North East Ambulance Service (NEAS) has developed a regional Mental Health Crisis Care Concordat Action Plan (Appendix 3) which sits alongside the County Durham and Darlington local action plan to reflect the regional nature of the work of the NEAS, and to support the local action plan.
- 11 The remaining timescales for finalising and agreeing the action plan are:
 - March 2015 – approval of final action plan by County Durham and Darlington Health and Wellbeing Boards.
 - 31 March 2015 – action plan published on national website.

12 The Health and Wellbeing Board is recommended to:

- Agree the County Durham and Darlington Mental Health Crisis Care Concordat action plan (Appendix 2).
- Note the North East Ambulance Service (NEAS) regional Mental Health Crisis Care Concordat Action Plan, which supports the local action plan (Appendix 3).

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Background papers:

Crisis care concordat guidance - <http://www.crisiscareconcordat.org.uk/about/>

Appendix 1: Implications

Finance

No direct implications at this point.

Staffing

No direct implications.

Risk

No direct implications.

Equality and Diversity / Public Sector Equality Duty

No direct implications.

Accommodation

No direct implications.

Crime and Disorder

Links with the Constabulary and Police and Crime Commissioner.

Human Rights

No direct implications.

Consultation

Further comments have been sought from partners and service users building on the big tent engagement event, where the local response to the crisis care concordat was launched.

Procurement

No implications.

Disability Issues

Issues in relation to disability have been considered throughout the development of the action plan.

Legal Implications

The Health and Social Care Act 2012 places clear duties on Clinical Commissioning Groups and local authorities for the commissioning of mental health services. There is national policy direction that requires local areas to publish a local declaration and action plan.